

MAJESTIC

EXTERIOR LUXURY EMULSION

WARRANTY BOOKLET

12
YEAR
WARRANTY



**Dust & Stain
Resistant**



**Weather
Protection**



**Anti-Algal &
Anti-Fungal Shield**

MAJESTIC
EXTERIOR LUXURY EMULSION



MAJESTIC 12 PREMIUM EXTERIOR EMULSION

Powered by Nano Bio Shield™ & Lotus Effect™ Technologies This will follow the same professional legal structure, but fully customized for Turbolux and aligned with Majestic 12 positioning.

Majestic 12 Premium Exterior Emulsion is a high-performance exterior coating formulated with Modified Acrylic Technology, Nano Bio Shield™ Technology, and Lotus Effect™ Technology to provide long-lasting protection against:

- Colour fading
- Film integrity failure
- Algal and fungal growth
- Dirt accumulation
- Harsh weather exposure

This warranty document outlines the terms and conditions under which Turbloux Paints (“the Company”) provides an 12-Year Performance Warranty on Majestic 12.

WARRANTY COVER

12-Year Durability Warranty

(Covering Colour Retention & Film Integrity)

7-Year Anti-Algal & Anti-Fungal Protection Warranty

Water Repellency Performance Warranty

(Vertical Surfaces Only)

This warranty covers product performance against:

- Peeling
- Flaking
- Blistering
- Film cracking due to manufacturing defect
- Excessive colour fading
- Algal and fungal growth (minimum affected area: 1 sq. meter)

COMMENCEMENT & DURATION

a. Warranty begins from the date of registration with Turbloux Paints.

b. Registration must be completed within:

- 45 days of product purchase
- 15 days of completion of painting

c. Warranty duration: 12 years from commencement date.

d. Warranty does not restart after claim settlement.

EXTENT OF WARRANTY

Warranty applies only if:

1. Minimum 40 litres used at a single site.
2. Applied strictly as per Majestic 12 TDS guidelines.
3. Surface prepared properly (28 days curing for new plaster).
4. Recommended Turbloux Exterior Primer is used.
5. Paint applied at specified coverage and dilution rates.
6. Cracks up to 5mm properly filled before painting.

DEFINITION OF PAINT FAILURE

“Paint Failure” under this warranty means:

- i. Peeling or flaking due to adhesion failure
- ii. Blistering or splitting caused by manufacturing defect
- iii. Excessive shade fading
- iv. Algal or fungal growth over minimum 1 sq. meter
- v. Loss of film integrity under normal weather conditions

LIABILITY

- a. Company liability limited to replacement cost of paint and labour for affected portion only.
- b. Labour rates will be determined by Turbloux Paints based on prevailing market standards.
- c. No liability for indirect, incidental, or consequential damages.
- d. Liability reduces over time as per matrix below:

REDUCING LIABILITY MATRIX (12 YEARS)

TIME PERIOD	COMPANY LIABILITY
Year 1	100%
Year 2	100%
Year 3	90%
Year 4	80%
Year 5	70%
Year 6	60%
Year 7	50%
Year 8	40%
Year 9	30%
Year 10	20%
Year 11	10%
Year 12	10%

EXCLUSIONS

Warranty does NOT cover:

- Structural cracks or building movement
- Water seepage from terrace, roof, plumbing, or internal leakage
- Rising dampness or capillary action
- Surface contamination or improper surface preparation
- Mechanical damage, drilling, or puncturing
- Acts of God (flood, earthquake, cyclone)
- Damage due to chemicals, solvents, or acids
- Failure of underlying plaster/putty
- Surfaces not coated with Majestic 12
- Horizontal terrace surfaces
- Continuous water stagnation
- Negligence or vandalism

CLAIM PROCEDURE

- a. Claim must be made within 30 days of noticing defect.
- b. Customer must notify Turbloux Paints with:

- Invoice copy
- Photographs
- Site details

- c. Company reserves right to inspect site before approval.
- d. No repairs should be carried out before inspection.

MISCELLANEOUS

- Warranty is non-transferable.
- Valid only for original purchaser and registered site.
- Disputes subject to jurisdiction of company's registered office location.
- This warranty covers manufacturing defects only.

DECLARATION

I confirm that Majestic 12 has been applied as per recommended guidelines.

Customer Signature: _____

Date: _____

Authorized Signature: _____

For Turbloux Paints: _____

MAJESTIC 12 12-YEAR PERFORMANCE WARRANTY DOCUMENT

(Exterior Vertical Masonry Surfaces Only)



WARRANTY INFORMATION WARRANTY IDENTIFICATION NO. (WIN)

(To be issued by Turbloux Paints Customer Support upon registration)

PRODUCT DETAILS

Product Name: Majestic 12 – Premium Exterior Emulsion

Shade Name: _____

Primer Used: _____

Total Quantity Used (Litres): _____

DEALER DETAILS

Dealer Details _____

Dealer Name: _____

Address: _____

INVOICE NO:

Contractor Name: _____

Address: _____

Contact No: _____