

SUPER SEAL

WARRANTY BOOKLET



Eco Friendly



Exterior



Water
Thinnable

SUPER SEAL



Turbolux paints Pvt Ltd offers three year Warranty from date of purchase, on the application system for its product Super seal water proof primer for application on terrace and vertical wall surfaces. The Super Seal system consists of usage of Turbolux paints Super seal water proof primer as per the system of application mentioned in the product information sheet.

WARRANTY CRITERIA

- A. Minimum Purchase For the warranty to be valid: Minimum 25 Ltr of Super seal water proof primer should have been purchased and consumed on a single building (60 Ltrs in case of usage on exterior vertical walls)
- B. Entire terrace along with parapet needs to be enveloped. Similarly, all vertical walls need to be coated with the said product.
- C. Warranty needs to be registered within 45 days of purchase of the Turbolux paints Super seal.

COMMENCEMENT AND DURATION

- A. This Warranty shall commence from the date ("the Commencement Date") of completion of the painting project on the said building or the structure.
- B. If there is a break or recess period in the painting work on the same building, determining the Commencement Date shall be at the discretion of the Company team.
- C. The Company at its own discretion may appoint a person to inspect and validate the application as per the directions specified.
- D. The Warranty shall be for a period of three (3) years for waterproofing and anti-algal performance from the Commencement Date.
- E. Where any claim arises during the warranty period, the period will not start afresh after settlement of the claim.

EXTENT OF WARRANTY

- A. When the total volume of the said system purchased exceeds 25 Lit and the usage on a particular site exceeds 25 Lit. (60 Ltrs in case of application on vertical walls)
- B. For sites where the quantity of the said system usage exceeds 200 Lit, the Warranty is applicable subject to satisfactory pre-inspection of the exterior surface to be painted by the Company's representative.
- C. Only the surface immediately underneath the terrace (or the top floor of the building) and the interior walls corresponding to exterior facing surface as the case may be, shall be covered under this warranty. The warranty shall not cover the cases of water seepage from surfaces NOT covered with Super seal primer.
- D. Under normal use and service, the roof or vertical walls of building which is not coated by Super seal primer should be free of water leakage or seepage.
- E. The Company will only provide replacement paint for re-application of coating, as may be necessary to set right the Paint Failure in the affected portion only in accordance with Liability as indicated in the 'Liability' section.
- F. Throughout this warranty the word 'paint failure' shall mean any of the following occurring, subject to the other conditions laid down under this warranty:
 - i. Film integrity, flaking and peeling of the paint Super seal primer caused by one coat of paint coming off from another or the paint film coming off the substrate
 - ii. The paint film shows blistering, splits, tears, cracks or shows evidence of excessive weathering due to defective material.
 - iii. External water ingress through terraces, parapet walls and vertical exterior walls
 - iv. Growth of fungus and algae on wall surfaces* (at least spread over a minimum area of 2 sq.mt).

The Company does not give any warranty against dirt pick up of Super seal on horizontal or vertical area

APPLICATION

This Warranty shall only be applicable where:

- A. On Exterior and Interior plastered /puttied surfaces.
- B. Surface preparation: Fill cracks with crack fill paste (powder. New masonr surfaces must be allowed to cure completely. Typical curing time 30 days. Ensure that surface is completely free from all dirt, loosely held plaster, powdery residue, oil, grease or any other contamination. Remove growth of fungus, algae or moss by vigorous wire brushing and cleaning with water.
- C. For previously painted Surfaces: Remove all the old paint and loose particles from the surfaces before starting the above process.
- D. Directions for application: Dilute super seal primer as per the recommended dilution ratio and apply by brush. Give approx 4-6 hrs time between first and second coat. Use desired top coat after 24 hrs (time depends on climatic condition of various places).
- E. Dilution for normal Application: Priming coat-100% dilution with water.
- F. Dilution for waterproofing: 1st priming coat-30% dilution with water, followed by 2nd coat-without dilution. Inter coat period should be 4-6 hrs.
- G. Shake well before use and do not over dilute.

LIABILITY

A. The Company's liability will reduce over the warranty period according to the following scale:

Period	Liability
Within first 6 months after commencement date	100% of replacement cost
From month 7 to month 12 after commencement date	70% of replacement cost
From month 13 to month 18 after commencement date	60% of replacement cost
From month 19 to month 25 after Commencement date	40% of replacement cost
From month 26 to month 36 after Commencement date	20% of replacement cost

B. It is clarified that the Company's liability will be limited to the cost of paint only.

C. The replacement cost shall be the cost of the paint Super seal primer only required to set the right area of paint failure only, at the time of the lodgment of claim. The Customer will be liable for the balance costs, which are not company's obligations, as indicated above.

D. The Company will not be liable for any indirect or consequential loss or damages to the Customer. The Customer's exclusive and sole remedy under this Warranty shall be as mentioned here in this clause

CONDITIONS OF WARRANTY:

- A. Super seal primer must have been applied as per Company instructions and technical data current at the time of purchase and good working practice.
- B. Warranty will be applicable only for seepage from terrace, parapet walls, and vertical surfaces or outer walls where if Super seal primer is applied.
- C. The product must have been stored as specified in their packaging instructions and have been used within their shelf life.
- D. Super seal primer should not be used in combination with product from any other manufacturer.

- x. Normal wear and tear
- xi. Any act or omission on the part of the Contractor/Painter causing the Super seal primer system to be defective by any means.
- xii. Weak/ deboned plaster surface, structural defects in the building
- xiii. Broken water sprout, old water pipe lines etc.

CLAIMS AND REPAIRS

- A. Any claim made in terms of this Warranty shall be made within 30 days of the consumer discovering any defect, damage or failure which gives rise to a claim.
- B. The consumer shall forthwith notify the Company of the claim providing full details thereof and shall set out the basis on which it believes that the Company is liable in terms of the Warranty.
- C. The Company reserves the right to carry out inspections of the paint application process, in which the Super seal primer system is alleged to have failed and to perform any tests in respect thereof and may do so either itself or by means of any person nominated by it. Prior to such inspection or testing, the consumer shall not be entitled to perform any repairs to or remove or tamper with any part of the system.
- D. The Company shall use its best endeavors to ensure that the paint required for repairs is available as soon as possible at the place where the repairs are to be carried out but does not assume liability for delay in this respect.
- E. The Company, in its sole discretion shall be entitled to
 - i. Control/monitor re-painting which is to be carried out in accordance with all its specifications and instructions: and appoint a contractor and / or approve the contractor appointed by the Customer.