

DAMP SHIELD

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WARRANTY BOOKLET



# DAMP SHIELD



Turbolux paints Pvt Ltd offers seven years Warranty\* from date of purchase, on the application system for its product Damp shield water Proofing expert only on application on terrace horizontal surfaces. The Damp shield system consists of usage of Turbolux paints Damp shield as per the system of application mentioned in the product information sheet for horizontal surfaces.

## MINIMUM PURCHASE

For the warranty to be valid:

- A. Minimum 40 Lit of Damp shield should have been purchased consumed on a single building.
- B. Entire terrace along with parapet needs to be enveloped as recommended.

## COMMENCEMENT AND DURATION

- A. This Warranty shall commence from the date ("the Commencement Date") of completion of the painting project on the said building or the structure.
- B. If there is a break or recess period in the painting work on the same building, finalizing the commencement date shall be at the discretion of the Turbolux Paints team.
- C. The Company at its own discretion may appoint a person to inspect and validate the application as per the directions specified.
- D. The Warranty shall be for a period of seven (7) years on terrace waterproofing and anti-algal performance from the Commencement Date.
- E. Where any claim arises during the warranty period, the period will not start afresh after settlement of the claim.

## **EXTENT OF WARRANTY**

- A. When the total volume of the said system purchased exceeds 40 Lit re and the usage on a particular site exceeds 40 Lit.
- B. For sites where the quantity of the said system usage exceeds 200 Lit, the Warranty is applicable, subject to satisfactory pre-inspection of the exterior surface to be painted by the Company's representative.
- C. Only the surface immediately underneath the terrace or the top floor of the building, as the case may be, shall be covered under this warranty. The warranty shall not cover the cases of water seepage from surfaces NOT covered with Damp shield.
- D. Under normal use and service, the roof or vertical walls of building which is not coated by Super seal primer should be free of water leakage or seepage.
- E. The Company will only provide replacement paint for re-application of coating, as may be necessary to set right the Paint Failure in the affected portion only in accordance with Liability as indicated in the 'Liability' section.
- F. Throughout this warranty the word "paint failure' shall mean any of the following occurring, subject to the other conditions laid down under this warranty:
  - i. Film integrity, flaking and peeling of the paint Damp shield caused by one coat of paint coming off from another or the paint film coming off the substrate
  - ii. The paint film shows blistering, splits, tears, cracks or shows evidence of excessive weathering due to defective material
  - iii. External water ingress through terraces/ parapet walls Growth of fungus and algae on wall surfaces\* (at least spread over a minimum area of 2 sq.mt (21.5 sq. feet))

\*Please Note: The warranty on waterproofing & anti-algal/anti-fungal performance is for a period of seven years only from the date of purchase.

Turbolux paint does not give any warranty against dirt pick up of Damp Shield on horizontal area.

## **APPLICATION**

### DIRECTION FOR USE SURFACE PREPARATION:

- A. Prepare the surface by cleaning and ensure that it is free of dust, Grease, oil and loose particles. Small cracks should be opened cleaned and filled with crack seal.

### APPLICATION METHOD:

- A. A- Horizontal Surface- Apply a self-priming coat of Damp Shield diluting with water 3:1 ratio
- B. Apply two perpendicular coat of Damp Shield without dilution.
- C. Achieve forced system coverage of 0.93 sq. Mtr/L.
- D. Allow it to dry for 4 to 6 hours between coats.
- E. For best performance on terraces, ensure that the product is applied on entire roof including parapet walls.
- F. B-Vertical Surface - Fresh Painting  
Apply a self-priming coat of Damp Shield diluting with water 3:1 ratio.

- G. Apply second coat of Damp Shield without dilution.
- H. Achieve forced system coverage of 2.32 sq. mtr/l.  
Repainting- on previously painted surface with high quality exterior emulsion apply single undiluted coat of Damp Shield with forced coverage of 2.79-3.25 sq. mtr/L.
- I. TOP COAT APPLICATION: Apply 2 coats of Turbolux Exterior Emulsion of desired shades.
- J. Allow it to dry for 4-6 hours between coats.
- K. PRECAUTIONS don't apply during rain or extreme temperature.
- L. Avoid excessive surface abuse which would lead to puncturing of the coating of films, corner and joints of drain pipes, channels etc to be treated with cement and mortars prior to coating application. Effective on all exterior surfaces like terraces, chajjas, vertical walls etc.
- M. SURFACE TEMPERATURE REDUCTION: This property is applied for terraces and only for white shades.

## **LIABILITY**

- A. The Company's liability will reduce over the warranty period according to the following scale:

Period	Liability
Within first 12 months after commencement date	100% of replacement cost
From month 13 to month 24 after commencement date	80% of replacement cost
From month 25 to month 36 after commencement date	70% of replacement cost
From month 37 to month 48 after Commencement date	60% of replacement cost
From month 49 to month 60 after Commencement date	50% of replacement cost
From month 61 to month 72 after Commencement date	30% of replacement cost
From month 73 to month 84 after Commencement date	20% of replacement cost

- B. The Company's liability will be limited to the cost of paint only.

- C. The replacement cost shall be the cost of the paint Damp shield only required to set right the area of paint failure only, at the time of the lodgment of claim. The Customer will be liable for the balance costs, which are not company's obligations, as indicated above.
- D. The Company will not be liable for any indirect or consequential loss or damages to the Customer. The Customer's exclusive and sole remedy under this Warranty shall be as mentioned herein this clause.

## **CONDITIONS OF WARRANTY:**

- A. Damp shield must have been applied as per our instructions and technical data current at the time of purchase and good working practice.
- B. Warranty will be applicable only for seepage from terrace & parapet walls if Damp shield is applied on the terrace. It is not applicable for water seepage from vertical surfaces or outer walls where Damp shield system has not be applied
- C. The product must have been stored as specified in their packaging instructions and have been used within their shelf life.
- D. Damp shield should not be applied during extreme temperatures, rains, fog, mist, snow, or when such conditions are imminent during application or curing period
- E. Damp shield should not be used in combination with product from any other manufacturer.

## **EXCLUSIONS:**

The warranty will be void in the following events:

- A. Intermittent dripping of water due to proximity of vegetation or air-conditioning units or any other sources of water leakage like plant pots.
  - Water penetration due to capillary rise from the ground level, including water leakage, seeping and continuous dampness of the surface.
  - Growth of algae or fungus on surfaces other than masonry walls.
- B. The warranty will cover only the manufacturing defects of Damp shield and will not cover any defects arising out of factors out of control of the company, including but not limited to:
  - Paint failures due to structural defects, moss and other vegetative growth, excessive bird dropping/spitting, water leakage and seepage within the building structure and continuous dampness of the surface, staining due to plant pots
  - Failure or defects in the structure or previous coating
  - Vandalism
  - Abuse or negligence by the Customer
  - Causes other than defects in the Damp shield
  - Improper surface preparation
  - Surface with contaminants and not dry
  - Normal wear and tear

Any act or omission on the part of the contractor/painter causing the Damp shield or the applicatio of Damp shield to be defective by any means.

- C. While the most durable and fade resistant colour pigments are used in the manufacture of Damp shield, experience has proven, particularly in coastal areas that fading and chalking do occur with all paint products. Within normal limits this is not consider as a Damp shield's failure.

## **CLAIMS AND REPAIRS**

- A. Any claim made in terms of this Warranty shall be made within 30 days of the consumer discovering any defect, damage or failure which gives rise to a claim.
- B. The consumer shall forthwith notify the Company of the claim providing full details thereof, and shall set out the basis on which it believes that the Company is liable in terms of the Warranty. The Company reserves the right to carry out inspections of the paint Damp shield application process, in which Damp shield is alleged to have failed and to perform any tests in respect thereof, and may do so either itself or by means of any person nominated by it. Prior to such inspection or testing, the consumer shall not be entitled to perform any repairs to or remove or tamper with any part of the paint, Damp shield
- C. The Company shall use its best endeavors to ensure that the paint required for repairs is available as soon as possible at the place where the repairs are to be carried out, but does not assume liability for delay in this respect.
- D. The Company, in its sole discretion shall be entitled to
  - i. Control/monitor re-painting which is to be carried out in accordance with all its specifications and instructions; and
  - ii. Appoint a contractor and / or approve the contractor appointed by the Customer.